LOUIS imperial beach

SUSTAINABILITY REPORT

REPORTING PERIOD: 2025



Prepared by: Doxa Christodoulou
Reviewed by: Christakis Paraskeva

Date: 02/01/2026 Approved: Christakis Paraskeva



LOUIS HOTELS & RESORTS OVERVIEW

- The Louis Group is one of the leading travel, cruising and hotel groups in the Mediterranean with over 80 years of experience. As a member of the Louis Group, Louis Hotels, with over 77 years in the hospitality industry has a leading position in the hotel sector in both Cyprus and Greece with 6 hotels in Corfu, Mykonos, Crete and Rhodes and 20 hotels & villas in Paphos, Protaras, Limassol, Polis Chrysochous and Nicosia.

- Our brand values are synonymous with offering:

- VALUE FOR MONEY HOLIDAYS
- WARM HOSPITALITY AND A LOCAL EXPERIENCE
- FRIENDLY SERVICE BY MULTILINGUAL STAFF.
- CONSTANT INNOVATION
- RESPECT FOR THE ENVIRONMENT
- RESPECT FOR OUR GUESTS

LOUIS IMPERIAL BEACH HOTEL

Paphos, Cyprus

- At Louis Imperial Beach Hotel we are all aware of the significant environmental issues that have arisen globally the last few decades and it is of major importance to us to offer our guests a memorable experience by integrating sustainable practices and principals.



LOUIS IMPERIAL BEACH HOTEL

Paphos, Cyprus

- Ideally located on the shore of the ancient port of Paphos offers the modern traveler a level of comfort and elegance. For those wishing to relax by the beach or the freshwater pool they can enjoy refreshing cocktails from the Pool Bar.

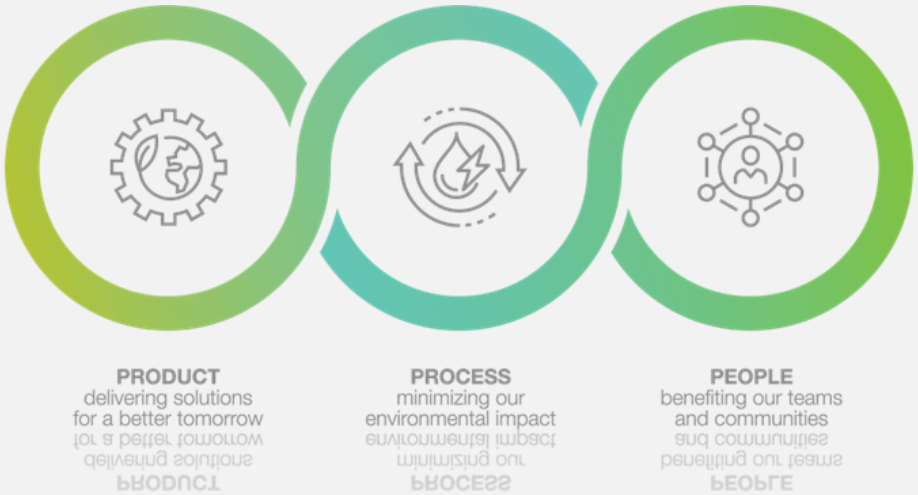
- Our sumptuous buffets aspire to take you in an absolute gastronomical journey by offering tastes that would please the most demanding customer. Louis Imperial Beach ambition is to earn your warmest smile giving you the promise to take a step ahead for you every time you come back.



LOUIS imperial beach

Our vision is to create a culture that aims for:

“A sustainable society where we can satisfy our own needs without reducing the possibilities for future generations to satisfy their needs”.



Travelife

Accommodation Sustainability

It is well understood to the Management of LOUIS IMPERIAL BEACH the necessity to implement a sustainable action plan that commits:

- **to create happy faces in a happy place,**
- **to minimize the environmental impact from its activities by reducing our greenhouse gas emissions and protecting and supporting biodiversity**
- **to adapt to the socio – economic fast changes and contribute to the local community,**
- **to create a fair and pleasant work environment where everyone should be treated fairly and with respect ensuring human rights of staff and guests are protected**
- **safeguard the welfare of children and young people**

For the above purposes Louis Imperial Beach is member of Cyprus Sustainable Tourism Initiative and implements the Travelife Sustainable system.

LOUIS imperial beach

TRAVELLING RESPONSIBLY





- **We all travel for different reasons and many of us would agree that one of the best things about travel is having new and unique experiences. Because people, culture, history, wildlife and scenery play such important roles in our travel experiences, protecting and supporting these things should be at the heart of every tourism and travel organization, and every traveler.**

- **Travelife certification helps accommodation providers put sustainability at the heart of their business. In order for our system to be truly effective and impactful we invite our guests to take some simple actions too. Please read the Responsible Guest Guide, accessible via the QR code to find out how you can help to improve the impact of your travel. You can also access the information via the link**

‘*https://staybetterplaces.com/responsible-travel/*‘

OUR SUSTAINABILITY ENVIRONMENTAL PROGRAMME

- ✓ A designated Green Team appointed to implement our sustainability policies and standards.
- ✓ Policy documents publicly available for all to see online and on-site.
- ✓ Annually recording and monitoring our progress against set timeframes.



ENVIRONMENTAL & SOCIAL ISSUES



WATER is sourced from the Paphos Municipality & Water Development Department.

WATER
SAVING INITIATIVES



1. All staff are frequently trained to ensure the minimum use of water and to report any leakages while carrying out their daily chores
2. Water saving system for garden irrigation is implemented with weekly irrigation program
3. Water flow restrictors installed on all taps in guest rooms and public areas
4. Daily Maintenance checks are carried out, followed up and rectified immediately on faults and leeks
5. Information is provided in guest rooms and Business Room information board, website sustainability report, staff areas notice board for water saving measures and QR code for water saving measures.
6. Information cards are provided in all guest rooms for reusing towels and bed linen

WATER QUALITY

High water quality is ensured by the following actions:

1. Microbiological pool water analysis is carried out on a monthly basis.
2. Chemical pool water analysis is carried out one a year.
3. pH and other parameters are being checked daily in all swimming pools and are regulated manually in accordance with supplier instructions.
4. Microbiological analysis of potable water.
5. Legionella analysis is carried out three a year.

Irrigation:

Our gardens are irrigated with water provided from Water Development Department.

To ensure sea water quality:

The hotel beach front is cleaned daily.

ENERGY SOURCES



ELECTRICITY

- Electricity Authority of Cyprus supplies our electricity.
- Our Maintenance Department monitors the electricity consumption daily.
- Electricity is used for refrigerators, pumps, lights and all other equipment.



LPG

- EKO is our LPG supplier.
- Our Maintenance Department monitors the LPG consumption daily.
- LPG and diesel consumptions are measured and documented.
- LPG is used for our Kitchen Department.

ENERGY SAVING INITIATIVES



1

- Use of Electrical Lighting System (BMS).
- All new equipment purchased is energy efficient.

2

- All light bulbs have been replaced with low energy bulbs and LED lighting which reduces electricity consumption (Lighting Control/Dimmer).

3

- Use of inverted pumps
- Implementing preventive maintenance through the annual maintenance program to reduce energy loss in all machinery
- Monthly recording of gas diesel consumption to identify wastages, and extensive consumptions

4

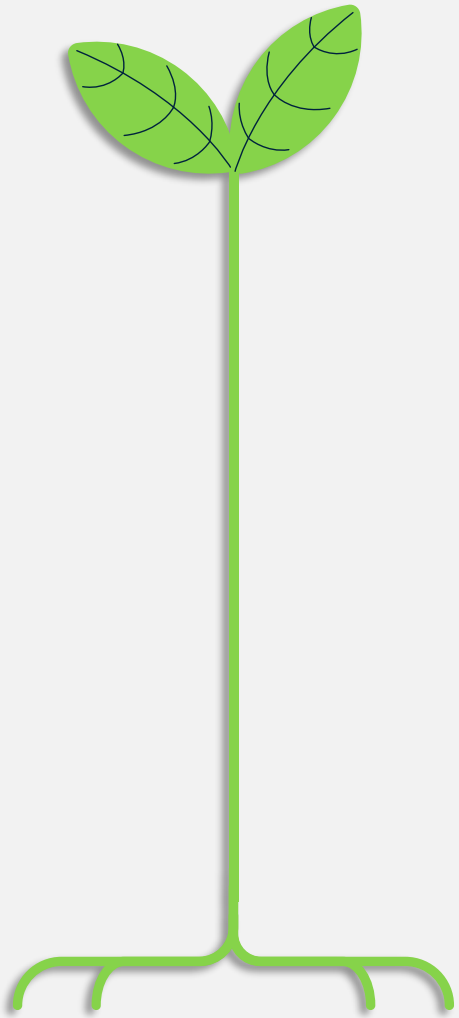
- An automatic timer switch has been installed in our outdoor areas. The timers changed depending on the month and daylight saving.

5

- Guest rooms are supplied with automatic mechanism (key) switching off lights when leaving the room. Heating & AC do not function if balcony doors are open. Monitoring and adjusting temperatures of AC/Heating in public areas.

6

- Continuous staff training on how to reduce the consumption of gas and diesel through the right use of equipment.



WASTE MANAGEMENT

The hotel is connected to the public sewage system.

Waste water is sent to the public biological plant and checked monthly by the government authorities for controlling the legal requirements for BOD and COD.

Procedures are followed to reduce the BOD and COD of the waste water by:

- Collecting cooking oil and disposing through an approved supplier.
- Vinegar is used for cleaning kettles and cutlery.

REDUCING AND MINIMISING WASTE

Recycling

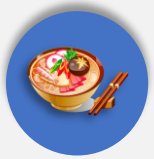
- Glass
- Paper
- Cardboard
- Plastic
- Batteries
- Metal
- Lamps
- Electric devices
- Used cooked oil

Paper Reduction

- Limiting printing amounts
- Using double sided paper
- Avoiding printing in colour.
- Extensive use of emails for messaging

SUP Alternatives

- Reusable polycarbonate cups, paper straws, paper bags and wooden cutlery.
- Reusable porcelain containers for salt and pepper.



Food Waste

- Cook proportionally subject to Hotel's occupancy to avoid food waste
- Un-consumed food from our buffets are sent to staff restaurant.

Suppliers

- Making purchases through bulk wherever possible
- Evaluating and buying from suppliers who operate responsibly on reducing packaging.

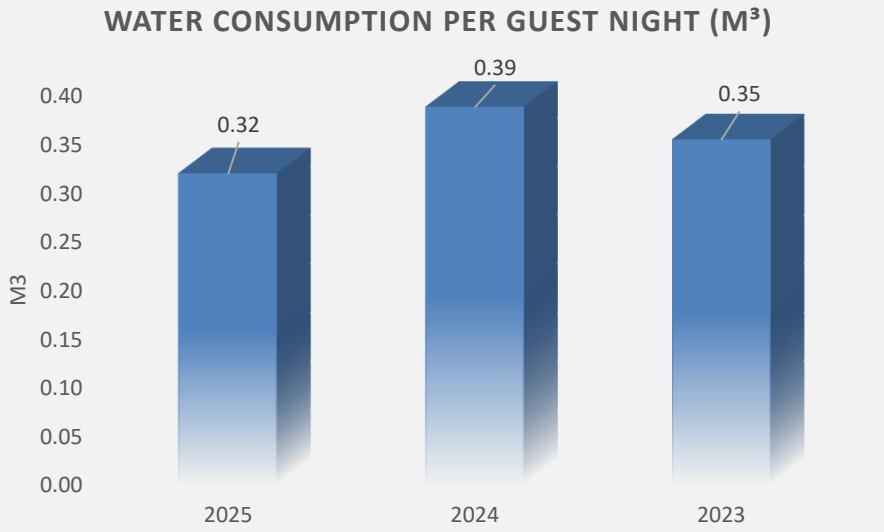


Outcome of 2025 & Objectives for 2026

Environmental Performance Comparison & Progress Analysis

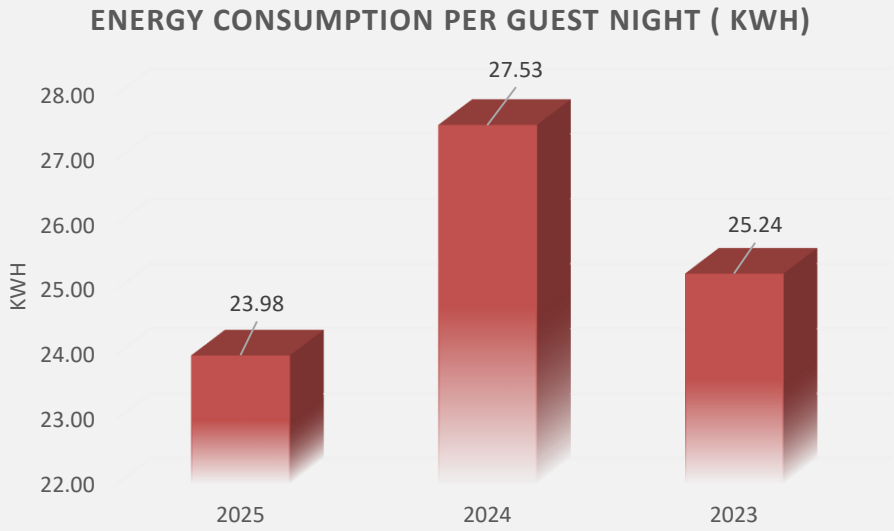
WATER CONSUMPTION COMPARISON

Water Consumption	2025	2024	2023	% change 2025 vs 2024
Mains Water (m^3)	34,993.00	46,244.00	42,527.00	-24.33
Ave. consumption per guest night (m^3)	0.32	0.39	0.35	-17.63
Mains Water (kg CO_2e)	5,245.39	6,890.36	6,336.52	-23.87
Total Water Emissions (kg CO_2e)	5,245.39	6,890.36	6,428.19	-23.87



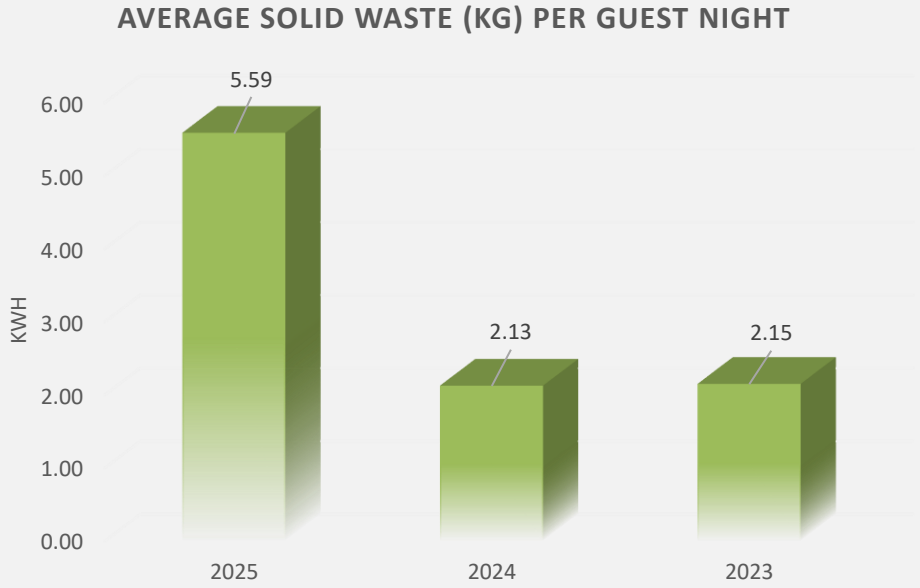
ENERGY CONSUMPTION COMPARISON

Energy consumption	2025	2024	2023	% change from last year 2025 vs 2024
Mains electricity and Gas (kWh)	1,748,214.00	2,067,070.00	1,894,178.00	-15.43
Mains Electricity (kg CO_2e)	1,128,083.49	1,331,825.59	1,288,401.23	-15.30
Fuels measured by weight (kWh)	0.00	0.00	0.00	0.00
Fuels measured by weight (kg CO_2e)	0.00	0.00	0.00	0.00
Fuels measured by liquid (kWh)	882,437.90	1,221,764.08	1,141,012.48	-27.77
Fuels measured by liquid (kg CO_2e)	216,079.49	302,302.20	281,588.91	-28.52
Total Kilowatt Hours (kWh)	2,630,651.90	3,288,834.08	3,035,190.48	-20.01
Ave kWh Per Guest Night	23.98	27.53	25.24	-12.90
Total Energy Emissions (kg CO_2e)	1,344,162.99	1,634,127.79	1,569,990.14	-17.74



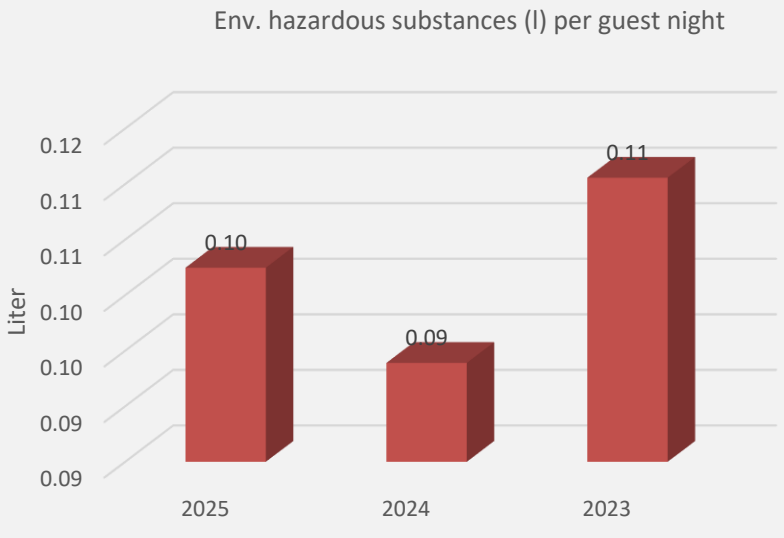
WASTE PRODUCTION COMPARISON

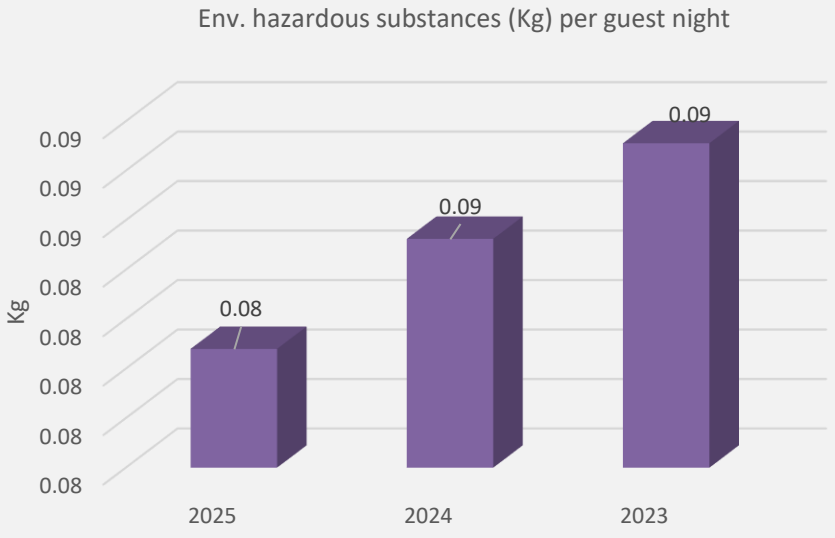
WASTE	2025	2024	2023	% change from last year 2025 vs 2024
Total solid waste (kg)	612,885.00	253,825.00	258,470.00	141.46
Average solid waste (kg) per guest night	5.59	2.13	2.15	162.83
Landfill (Kg CO_2e)	103,044.09	90,276.27	85,568.44	14.14
Recycled Waste Emissions (kg CO_2e)	2,493.57	2,338.40	2,597.23	6.64
Total Solid Waste emissions (Kg CO_2e)	105,887.32	92,614.67	88,165.67	14.33



PROCUREMENT COMPARISON

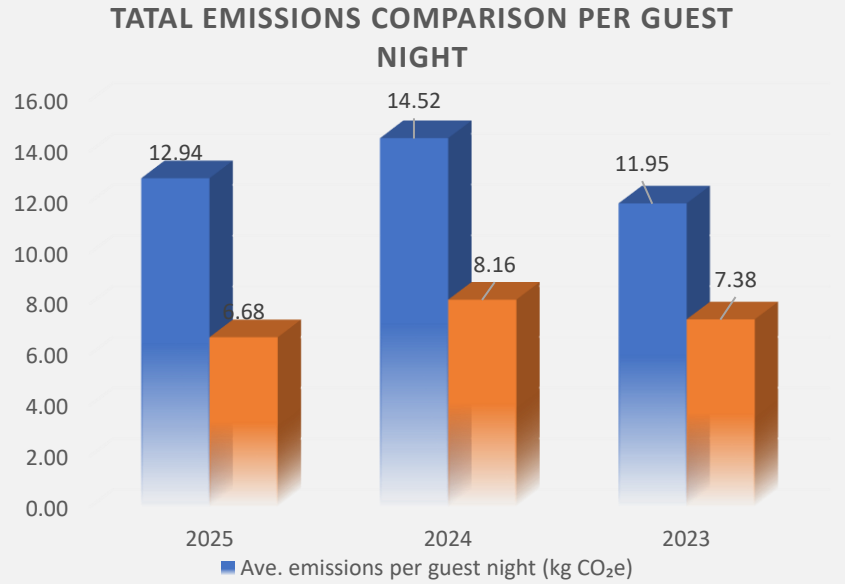
Procurement	2025	2024	2023	% change from last year 2025 vs 2024
Environmentally hazardous substances (l)	11,243.10	11,214.15	13,291.17	0.26
Environmentally hazardous substances (kg)	8,865.25	10,180.92	10,711.26	-12.92
Environmentally hazardous substances (l) per guest night	0.10	0.09	0.11	9.13
Environmentally hazardous substances (kg) per guest night	0.08	0.09	0.09	-5.22
Single Use Plastics (No. of items)	662,305.00	800,751.00	827,380.00	-17.29
Single Use Plastics (No. of items) per guest night	6.04	6.70	6.88	-9.97
Total Meat (kg)	50,560.50	49,682.32	35,425.39	1.77
Total Dairy (l)	29,804.74	31,263.47	28,257.94	-4.67
Total Dairy (kg)	28,802.45	30,096.68	26,152.34	-4.30
Total Fish (kg)	9,356.11	10,170.71	8,115.60	-8.01





TOTAL EMISSIONS COMPARISON

Emissions (kg CO_2e)	2025	2024	2023	% change from last year 2025 vs 2024
Total Emissions (kg CO_2e)	1,455,295.69	1,733,632.82	1,664,584.00	-16.06
Ave. emissions per guest night (kg CO_2e)	13.26	14.52	13.85	-8.68
Ave. emissions per m2 GFA (kg CO_2e)	6.85	8.16	0.65	-16.05
Fuels measured by weight (kg CO_2e)	0.00	0.00	0.00	0.00
Fuels measured by liquid (kg CO_2e)	882,437.90	1,221,764.08	1,141,012.48	-27.77
Mains Electricity (kg CO_2e)	1,128,083.49	1,331,825.59	1,288,401.23	-15.30
Total Water Emissions (kg CO_2e)	5,245.39	6,890.36	6,428.19	-23.87
Total Solid Waste emissions (Kg CO_2e)	105,887.32	92,614.67	88,165.67	14.33
Recycled Waste Emissions (kg CO_2e)	2493.57	2338.4	2597.23	6.64



Objectives and Outcome for 2025

PERFORMANCE ANALYSIS			
#	WHAT WAS THE OBJECTIVE?	Actual Change	OUTCOME
1	Reduce our **electricity** consumption by 6%	-15%	Achieved
2	Reduce our **fuel oil** consumption by 0.5%	-28%	Achieved
3	Reduce our **greenhouse gas emissions from energy** by 5%	-18%	Achieved
4	Reduce our **greenhouse gas emissions from LPG** by 0.5%	-29%	Achieved
5	Reduce our **greenhouse gas emissions from waste** by 5%	+14%	Not Achieved
6	Reduce our **single-use plastic** purchasing by 40%	-17%	Partially Achieved
7	Reduce our **mains water** consumption by 3%	-24%	Achieved
8	Increase of **recyclable solid waste** quantities by 5%	+7%	Achieved
9	Reduce our **total emissions** kg CO_2e by 10%	-18%	Achieved
10	Engage in more community activities	• Arranged cleaning around the hotel grounds and beaches • Created Cyprus breakfast corner. • Added more routes to our hotels Shuttle bus to promote more sightseeing of the local community	Achieved

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS		
#	GOAL	STATUS
1	Reduce our **electricity** consumption by 6%	• We took the necessary actions and have achieved the reduction set for our electricity consumption. Along with more frequent regarding energy use, we have purchased more energy-efficient appliances and minimised their operating time. We commit to continue the activities that led to the success of our objective.
2	Reduce our **fuel oil & LPG** consumption by 0.5%	• We took the necessary actions and have achieved the reduction set for our consumption of both LPG and diesel. Frequent inspection of gas leaks and the correct operation of our equipment have helped us to achieve our goal. We commit to continue the activities that led to the success of our objective
3	Reduce our **greenhouse gas emissions from energy** by 5%	• We took the necessary actions and have achieved the reduction set for our greenhouse gas emissions from energy. Additionally to the actions taken regarding the reduction of electricity and fuel consumption, we purchased and installed solar panels which furthered offset our carbon footprint
4	Reduce our **greenhouse gas emissions from LPG** by 0.5%	• The reduction achieved of our greenhouse gas emissions from LPG is directly related to the reduction of the fouls consumption explained above. set for our energy consumption
5	Reduce our **greenhouse gas emissions from waste** by 5%	• We have not achieved a reduction in our greenhouse gas emissions from waste. Nevertheless, the abnormally large increase in waste is directly attributable to construction work and renovations that started to take place near the end of the year resulted in more than expected construction waste. Once these works are completed, waste generation is expected to fall back to normal operational levels, supported by our ongoing monitoring and waste management goals detailed in our sustainability action plan for 2026

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS		
#	GOAL	STATUS
6	Reduce our **single-use plastic** purchasing by 40%	• We have made a big step towards our goal with a reduction in single-use plastic purchasing. We will continue to take actions and set new measures to achieve the reduction set for 2026.
7	Reduce our **mains water** consumption by 3%	• We took the necessary actions and have achieved the reduction set for our water consumption. The installation of water flow restrictors, the towel reuse program, a better irrigation plan and better stuff training have all contributed to our goal. We commit to continue the activities that led to the success of our objective.
8	Increase of **recyclable solid waste** quantities by 5%	• Our initial objective was to increase waste diversion, which is why we set a goal to increase our recycled waste. Our strategy for this period was to prioritize the transition of waste from landfill to recycling streams which we successfully imlemented
9	Reduce our **total emissions** kg CO_2e by 10%	• All the above actions describes have resulted in achieving our goal of reducing our total CO2 emissions.

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS		
#	GOAL	STATUS
10	Engage in more **community activities** in 2025	• We organised beach clean-ups engaging our guests and staff. We also participated in the "Cyprus Breakfast Kalimera" project supported by the Deputy Ministry of Tourism and Travel foundation of the UK. Moreover, we donated pillows to Paphos General Hospital and meals to different companies/ organizations
11	Protect and support **biodiversity in 2025**	• To support local biodiversity, we organized clean-up initiatives across the hotel grounds and nearby beaches while actively educating guests and staff on local ecosystems and actions to protect them. We also reduced our plastic waste to minimize marine pollution and protect vulnerable regional wildlife, such as fish and seabirds in Paphos.

LOUIS imperial beach

ENVIRONMENTAL GOALS

The Louis Imperial Beach has set the following reduction/savings targets :

- **Reduction of electricity consumption by 2%**
- **Reduction of greenhouse gas emissions from fuels by 0.5%**
- **Reduction of greenhouse gas emissions from energy by 2%.**
- **Reduction of greenhouse gas emissions from waste by 5%.**
- **Reduction of single-use plastic purchasing by 20%.**
- **Reduction of mains water consumption by 3%**
- **Reduction of our total emissions kg CO_2e by 10%**

It is everyone's responsibility to achieve and further improve the above targets!

We invite all our Stakeholders for their support to assist us to achieve our sustainability goals.

SOCIAL RESPONSIBILITY & COMMUNITY



1) **ENGAGEMENT:** Supporting local and international organizations

ENGAGEMENT

- Cyprus Sustainability Tourism Initiative:

  Project 'Keep our Sand and Sea Plastic Free – Destination Zero Plastic in Cyprus'

- CSTI CYB: Cyprus Breakfast

  The "Cyprus Breakfast, Kalimera" is a project supported by the Deputy Ministry of Tourism and the Travel Foundation of the UK

- Supporting ONE DREAM ONE WISH ASSOCIATION

  The Cyprus Association 'One Dream One Wish' is dedicated to cancer afflicted children, with leukemia and other blood diseases

- Member of CSTI: Cyprus Sustainability Tourism Initiative.

- Member of CYMEPA (Cyprus Marine Environment Protection Association)

- TUI Sustainability plan reduction of plastic – Travelife





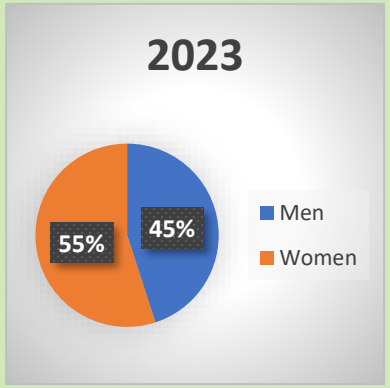


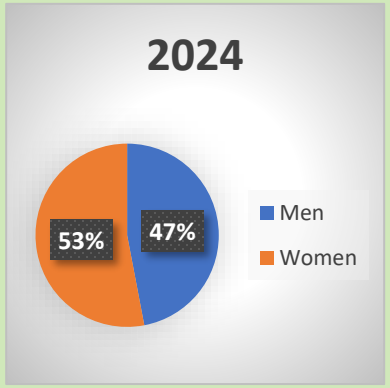


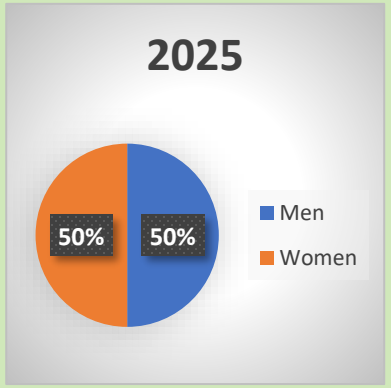
2) EMPLOYEES: Employee involvement and equality

EMPLOYEES

YEAR	FEMALES	MALES	LOCALS
2023	55%	45 %	45%
2024	53%	47%	47%
2025	50%	50%	41%







3) ATTAINMENT: Supporting local businesses

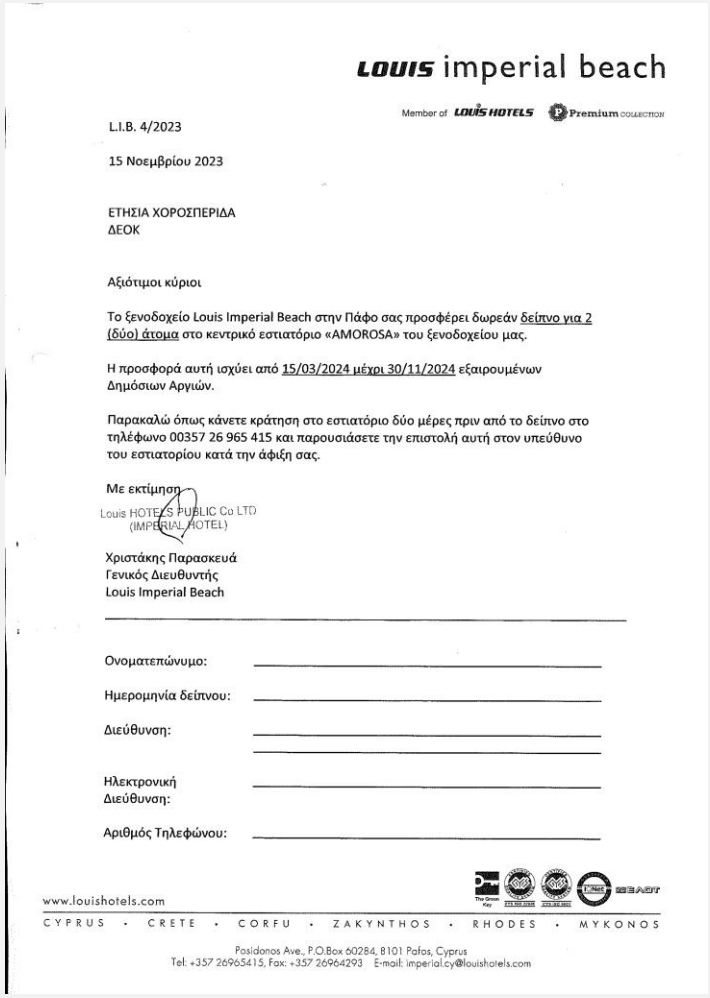
ATTAINMENT

- 90% of local supplies
- 10% local supplies hotel operations
- Most of our suppliers are qualified with Quality and Environmental Certifications

4) COMMUNITY ACTIVITIES: Outdoor and Indoor hotel activities

COMMUNITY ACTIVITIES

- Donate pillows to Paphos General Hospital
- Donate Meals to Different companies/ organizations
- Different themes local community (once a week we have Cyprus Night Buffet and Cypriot dancing show)



LOUIS imperial beach

Member of LOUIS HOTELS Premium COLLECTION

L.I.B. 4/2023

15 Νοεμβρίου 2023

ΕΤΗΣΙΑ ΧΟΡΟΣΠΕΡΙΔΑ
ΔΕΟΚ

Αξιότιμοι κύριοι

Το ξενοδοχείο Louis Imperial Beach στην Πάφο σας προσφέρει δωρεάν δείπνο για 2 (δύο) άτομα στο κεντρικό εστιατόριο «AMOROSA» του ξενοδοχείου μας.

Η προσφορά αυτή ισχύει από 15/03/2024 μέχρι 30/11/2024 εξαιρουμένων Δημόσιων Αργιών.

Παρακαλώ όπως κάνετε κράτηση στο εστιατόριο δύο μέρες πριν από το δείπνο στο τηλέφωνο 00357 26 965 415 και παρουσιάσετε την επιστολή αυτή στον υπεύθυνο του εστιατορίου κατά την άφιξη σας.

Με εκτίμηση

Louis HOTELS PUBLIC Co LTD
(IMPERIAL HOTEL)

Χριστάκης Παρασκευά
Γενικός Διευθυντής
Louis Imperial Beach

Ονοματεπώνυμο: _____

Ημερομηνία δείπνου: _____

Διεύθυνση: _____

Ηλεκτρονική Διεύθυνση: _____

Αριθμός Τηλεφώνου: _____

www.louishotels.com

CYPRUS · CRETE · CORFU · ZAKYNTHOS · RHODES · MYKONOS

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Tel: +357 26965415, Fax: +357 26964293 E-mail: imperial.cy@louishotels.com

Donate Meals



Donate pillows to Paphos General Hospital

SEMINARS / IN-HOUSE TRAININGS

A/A	DPT	TRAINING	STAFF No	DURATION	TOTAL HRS
2	**FRONT OFFICE**	Environmental Issues	6	4 hours	24
3	**BAR**	Environmental Issues	13	4 hours	62
4	**HOUSEKEEPING**	Environmental Issues	14	4 hours	56
5	**RESTAURANT**	Environmental Issues	18	4 hours	72
6	**KITCHEN**	Environmental Issues	19	4 hours	76
9	**MAINTENANCE**	Environmental Issues	10	4 hours	40
10	**ACCOUNTS & STORE**	Environmental Issues	7	4 hours	28
					Total 358 hours

CERTIFICATIONS & AWARDS

- **EN ISO 9001:2015**
- **EN ISO 22000:2018**
- **Travelife Gold Certification.**
- **Green Key 2023, 2024, 2025**
- **Top 10% at Trip Advisor's Traveller's Choise Awards**

Gold
Travelife
Sustainability in tourism


ΚΥΠΡΙΑΚΗ ΕΤΑΙΡΕΙΑ ΠΙΣΤΟΠΟΙΗΣΗΣ
CYPRUS CERTIFICATION COMPANY

FOOD SAFETY MANAGEMENT SYSTEM
CERTIFICATE OF CONFORMITY

No. HC.22.11.001

The Cyprus Certification Company certifies that the Food Safety Management System of the Enterprise:

LOUIS HOTELS PUBLIC COMPANY LTD
LOUIS IMPERIAL BEACH HOTEL

concerning the following activities:

Preparation and serving of food and beverages within the premises of Louis Imperial Beach Hotel.

carried out at the following locations:

Aphrodite Avenue, 8101 Paphos, Cyprus.

has been assessed and found to be in conformity with the requirements of the Standard:

CYS EN ISO 22000:2018

Category: E

The present certificate is granted in accordance to the CCC General Rules and Procedures for the Assessment and Certification of Food Safety Management Systems, is ruled by the terms of the relevant contract between CCC and the enterprise and is valid until: 15/12/2025

Nicosia, 16/12/2022

Vassos Vassiliou
Director of Certification

Initial Issue: 16/12/2022


ΚΥΠΡΙΑΚΗ ΕΤΑΙΡΕΙΑ ΠΙΣΤΟΠΟΙΗΣΗΣ
CYPRUS CERTIFICATION COMPANY

QUALITY SYSTEM
CERTIFICATE OF CONFORMITY

No. QS.1.03.232

The Cyprus Certification Company certifies that the Quality System of the Enterprise:

LOUIS HOTELS PUBLIC COMPANY LTD
LOUIS IMPERIAL BEACH HOTEL

concerning the following activities:

Operation of Louis Imperial Beach Hotel.

carried out at the following locations:

Aphrodite Avenue, 8101 Paphos, Cyprus.

has been assessed and found to be in conformity with the requirements of the Standard:

CYS EN ISO 9001:2015

The present certificate is granted in accordance to the CCC General Rules and Procedures for the Assessment and Certification of Quality Systems, is ruled by the terms of the relevant contract between CCC and the enterprise and is valid until : 15/12/2025

Nicosia, 16/12/2022

Vassos Vassiliou
Director of Certification

Initial Issue: 16/12/2022


Travelife

Certified for
Accommodation Sustainability

Following an independent audit against the Travelife Certification Requirements
(Version 1.0)

Louis Imperial Beach
Poseidonos Ave, Paphos, Pafos, Cyprus

has achieved Travelife Certification

They have shown Travelife evidence that they are taking action in the following areas:

- Minimising their environmental impacts
- Improving the economic and social impacts for people in their community
- Respecting and protecting human rights and fair labour practices
- Safeguarding animal welfare and biodiversity

Managing Director

Valid from 05/11/2024 to 05/11/2026
Certificate number – 103230

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THANK YOU!

LOUIS imperial beach

Approved by: Christakis Paraskeva
General Manager